



## **Toll Bypass**

As you know, Mat-Su College deployed a VoIP based telephone system in 2008. One of the benefits of VoIP systems is something called Toll Bypass. This provides savings in long distance charges by diverting those calls to the data network rather than traditional long distance carriers.

Effective 7/29/2009, all calls to the Anchorage campus will be via toll bypass and will no longer require a long distance access code. You will still need to use your long distance access codes when calling any location other than the Anchorage campus. This same functionality will be available throughout all UAA community campuses in the next few months. Additional notifications will be released as those campuses come online.

1. Callers making an intra-campus (on-campus) call will continue to dial 4-digit extensions.
2. Callers making inter-campus (between extensions at Mat-Su and Anchorage campus) calls will dial the normal 7-digit phone number. No need to dial '8' or 1-907 when calling the Anchorage campus.
3. In the event of a DS-3 (WAN) or Inter-Campus Trunk failure a caller attempting to make an inter-campus call (see #2) will hear a fast busy which is indication the toll bypass is down and that they must use their long distance code as a temporary workaround.

The University is making progress to extend the toll-bypass service to the Fairbanks campus. Additional announcements will be released as that project is completed.

Please contact CTS at 745-9796 if you have questions.